



THE RITZ-CARLTON®
HOTEL COMPANY, L.L.C.

The Gold Standard

THE RITZ-CARLTON, ASIA-PACIFIC NEWSLETTER

Issue 3, 2000

THE RITZ-CARLTON IS DOUBLING ITS GOLF BY ADDING 162 HOLES AT NEW RESORTS WORLDWIDE



THE RITZ-CARLTON ROSE HALL, JAMAICA

Ritz-Carlton Resorts opening during the next two years will debut 162 holes of golf in stunning locations. These new sites for golf enthusiasts will add to the combined 108 holes of golf at existing Ritz-Carlton Resorts.

Sixteen of the 18 holes at the championship *The White Witch* course at The Ritz-Carlton Rose Hall, Jamaica, opening Summer 2000, will feature Caribbean sea views. The Ritz-Carlton, Half Moon Bay, south of San Francisco, will be situated between two world-class 18-hole courses, when it opens Fall 2000. The Ritz-Carlton, Doha, opening 2001, is close to the Doha Golf Club and adjacent to an 18-hole championship course and nine-hole academy course. The Ritz-Carlton Lodge at Reynold's Plantation near Atlanta, Georgia, USA, opens March 2001 with 81 holes of golf.

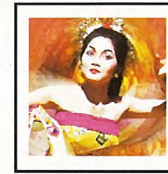
These new golf opportunities join Ritz-Carlton celebrated golf facilities worldwide, including Maui's Ritz-Carlton, Kapalua, the 18-hole Tiburon course at The Ritz-Carlton, Naples and The Ritz-Carlton, Amelia Island 18-hole course.

THE RITZ-CARLTON REDEFINES LUXURY LIVING WITH THE INTRODUCTION OF THE RESIDENCES

Oceanfront views and prime city locations. Twice daily housekeeping and room service in the privacy of one's own home. A unique real estate purchase coupled with the luxuries of five star hotel services. The Ritz-Carlton redefines the luxury lifestyle with the debut of The Residences. The urban and resort condominium Residences are under construction and available for purchase in Washington, D.C.; New York City; Sarasota, Coconut Grove and Key Biscayne, Florida; Boston, Massachusetts; and Grand Cayman, British Virgin Islands.



THE RESIDENCES AT
THE RITZ-CARLTON,
DOWNTOWN, NEW YORK



S H A N G H A I

B A L I

GENERAL MANAGER'S MOTORCYCLE TOUR OF SHANGHAI HIGHLIGHTS THE PORTMAN RITZ-CARLTON "PRESIDENTIAL BIKE PACK"

Guests at The Portman Ritz-Carlton, Shanghai are invited on a one-of-a-kind city tour: General Manager Mark DeCocinis reveals his favorite city spots to sidecar passengers on his limited edition Chang Jiang 750cc motorcycle. The city spin highlights the "Presidential Bike Pack" available to January 7, 2001.



The package also includes:

- Accommodation in the two bed-room Greenberg Suite, home to President Bill Clinton during his Shanghai visit, or The Portman Suite
- Round-trip Mercedes Benz limousine airport transfer
- Cantonese set lunch for four in the Summer Pavilion
- Tickets for the famous Shanghai Centre Theatre acrobatic performance
- A 1993 bottle of Taittinger champagne presented with a set of Baccarat crystal champagne glasses
- Exclusive Bvlgari amenities upon arrival

The Presidential Bike Pack is US\$3,888 for two nights or US\$4,888 for three nights, for up to four persons.

THE RITZ-CARLTON, BALI OFFERS THE MOST ROMANTIC MEALS IN THE MOST ROMANTIC LOCATIONS IN PARADISE

Balinese feast for two in a clifftop pavilion with only sounds of the surf to break the silence...dinner in a villa aglow with hundreds of candles...champagne brunch on a floating tray to share in a private outdoor plunge pool...fresh grilled seafood served on a deserted beach...

The Ritz-Carlton, Bali brings these exotic images to life with its "Romantic Repasts" program, in which meals from intimate picnics to elaborate butler-served dinners are presented in specially selected scenic locations on the 173 acre (70 hectare) property. Guests can choose from pre-selected repasts, or locations, menus, music and ambience can be custom tailored to the couple's personalities and special celebrations.

Romantic Repasts create unforgettable moments for marriage proposals, honeymoons, birthdays, anniversaries and other once-in-a-lifetime occasions.





A U S T R A L I A



O S A K A

SPECTACULAR THEME NIGHTS SPARKLE IN THE LOBBY BAR AT THE RITZ-CARLTON, DOUBLE BAY

Overlooking Double Bay Village, The Carlton Lobby Bar has a refined ambience with antique décor and an open fireplace, and is the perfect venue for a quiet interlude or social get-together.

The Lobby Bar hosts extravagant theme nights, 6 to 9 p.m., Wednesday, Thursday and Friday evenings:



Wednesdays: Champagne Affaire

An *affaire to remember* presents a wide selection of champagne and sparkling wines for all guests from the champagne devotee to the casual fan.

Thursdays: Sushi

Master Chef Ted Oka offers fifteen of the freshest sushi varieties accompanied by a selection of sake or traditional Japanese beers.

Fridays: Oysters

Freshly shucked oysters from Wallace Lake, Manning River, Georges River, the Pacific Ocean and Sydney Rock, can be savored with a favorite cocktail.

THE RITZ-CARLTON, OSAKA INTRODUCES ON-CALL CONFERENCE SERVICE

For business groups seeking a convenient meeting site in central Osaka, The Ritz-Carlton, Osaka has introduced a designated conference service manager on-call to handle the meeting planner's every need.

When the meeting planner arrives at the hotel, the Conference Service Manager (CSM) warmly greets him or her with a welcome kit containing name of the CSM and his or her personal mobile phone number, the mobile phone to use while on property to reach the CSM or other sections of the hotel, and a tip sheet highlighting most requested hotel information by meeting planners.

The 292-room hotel includes three floors of meeting and banquet space totaling 25,500 square feet; elegant waiting rooms that can accommodate up to 50 people; full-time banquet concierge and cloak staff on each floor; extensive wedding facilities; a complimentary Fitness Center; and five restaurants, two bars and a lounge.





KUALA LUMPUR

SEOUL

THE RITZ-CARLTON, KUALA LUMPUR CREATES AN "IN-ROOM BUSINESS CENTRE" WITH HIGH-SPEED INTERNET ACCESS

High-speed internet access is now available in all Ritz-Carlton, Kuala Lumpur guestrooms making it the first Malaysian hotel to offer Suite Technology Systems Network (STSN). With this service, guests are able to log-on and utilize the internet 50 times faster than previously.



"We want our guests to be able to stay in touch from our guestrooms just as they would from their office," says General Manager Jonathan Campbell. "High-speed internet access is a logical extension of our cutting-edge 'Technology Butler' service, which was so successful that it was adopted by all Ritz-Carlton Hotels and Resorts."

In addition to high-speed in-room internet service, the service provides direct access to the hotel's business center. The service also makes presentations and on-line conference chat sessions available for each meeting's individualized link from the hotel's home page.

High-speed internet access is RM80 per day.

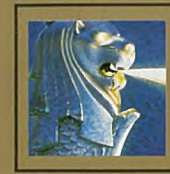
THE RITZ-CARLTON, SEOUL INTRODUCES UPGRADED SERVICES AND FEATURES FOR CLUB AND SUITE GUESTS

To provide the experience of a "home away from home" and "office away from office," The Ritz-Carlton, Seoul expanded services and features for Club and suite guests include:

- Complimentary cellular phone and pager
- High-speed internet access service
- Shuttle service to popular Itaewon and Dongdaemun shopping districts
- Personalized stationery and business cards
- State-of-the-art stereo music system
- Unpacking service and pressing of one item complimentary upon arrival
- 100% Egyptian cotton bed linens
- Bvlgari toiletries
- Complimentary sauna entrance



The Ritz-Carlton, Seoul Club provides five daily food and beverage presentations and services of dedicated concierge. Rates start at US\$350 for a Club Deluxe guestroom.



H O N G K O N G

S I N G A P O R E

INNOVATIVE "24/7 ROAD WARRIOR RESCUE" AND "JETLAG RECOVERY" EXPERIENCES INTRODUCED AT THE RITZ-CARLTON, HONG KONG

Responding to the 24-hour needs of the "dot com" age, The Ritz-Carlton, Hong Kong introduces services targetted at business travelers burning the midnight oil or guests needing jetlag recovery assistance.

The 24/7 Road Warrior Rescue

A three-course meal includes ingredients that boost energy accompanied by a scent burner with energizing oil, a back massager to loosen knots created by long hours at the computer, a lumbar pillow to ease back tension, and chi balls to prevent typing hand cramps.



Jetlag Recovery Experience

The Jetlag Recovery Meal is designed for guests suffering the effects of long flights and time differences. It includes scent burner with a sleep-inducing oils, a CD player with relaxing rainforest sounds, a black-out eye mask, and a sachet of lavender to promote restful sleep.



Both meals are available 24-hours through the in-room dining service.

STYLISH SUMMER FUN DEBUTS POOLSIDE AT THE RITZ-CARLTON, MILLENIA SINGAPORE



The Ritz-Carlton, Millenia Singapore has introduced services and amenities specially designed for enjoyment against the backdrop of a tranquil Greco-Roman pool and lush tropical greenery. Pool attendants are on hand at the swimming pool to ensure that all guest requests are met, and guests' needs, anticipated.

Cool pool treats include:

- Refreshing scented facial towels
- Evian water facial spray
- Home-made ice cream cones served in the afternoon
- Tropical fruit skewers served in the afternoon
- A selection of board games: scrabble, chess and backgammon

Every Saturday evening guests may enjoy the Tandoor Barbecue including marinated chicken tandoori, marinated king prawn tandoori, vegetable curry and a variety of naan breads. The barbecue is \$34 per person, excluding tax and service charge, and includes free flow of beer.

"Happy Hour" can also be enjoyed at Snappers pool bar on a nightly basis from 5 to 8.30 p.m., Monday to Friday.



THE RITZ-CARLTON WORLDWIDE

THE RITZ-CARLTON, WOLFSBURG – THE “HOTEL OF THE FUTURE” – OPENS IN GERMANY

The 174-room Ritz-Carlton, Wolfsburg, the focal point of Volkswagen’s six-acre Autostadt (Auto City) theme park, is a prototype of the hotel of the future. With its sleek, elegant design, The Ritz-Carlton, Wolfsburg illustrates a visionary architectural approach, augmented by original art and photography.

Guestrooms feature furnishings of Alcantara, leather and maple wood. In-room technological amenities include three ISDN telephones, one of which is cordless, and satellite television offering radio, Internet, and e-mail access through an infrared keyboard.

“Vision” restaurant reflects Far East influences, while the menu of the fine dining restaurant “Aqua” changes with the seasons by ingredients grown by local farmers. Historic celebrity portraits by Arnold Newman are displayed in Newman’s Club lounge which offers nearly 300 rare fruit spirits. Kraftwerk is the hotel’s well-equipped fitness and recreation facility.

The Ritz-Carlton is less than five minutes from the Wolfsburg ICE high-speed train station; the hotel is one hour from Berlin and 30 minutes from Hanover, site of world exhibition Expo 2000. All hotel guests enjoy complimentary entrance to Autostadt, including its car pavilions, the interactive museum tracing the history of automobiles and showcasing automobile legends since the turn of the century. Rates begin at US\$260.



All room rates, package and event prices quoted in this newsletter exclude tax and service charge.

For more information or reservations, please call a travel professional; Asia-Pacific reservations toll free from Hong Kong, Singapore, Australia and New Zealand by dialing the international access code followed by (800) 241-3333; US toll-free reservations at (800) 241-3333; visit The Ritz-Carlton website at www.ritzcarlton.com; or contact the hotels directly at:

Hotel	Telephone	Facsimile	Hotel	Telephone	Facsimile
The Ritz-Carlton, Bali	(62) (361) 702-222	(62) (361) 701-555	The Ritz-Carlton, Seoul	(82) 2-3451-8000	(82) 2-3451-8125
The Ritz-Carlton, Double Bay	(612) 9362-4455	(612) 9362-4744	The Portman Ritz-Carlton, Shanghai	(8621) 6279-8888	(8621) 6279-8282
The Ritz-Carlton, Hong Kong	(852) 2877-6666	(852) 2845-3910	The Ritz-Carlton, Millenia Singapore	(65) 337-8888	(65) 337-5201
The Ritz-Carlton, Kuala Lumpur	(603) 242-8000	(603) 243-8080	Tokyo International Sales Office	(813) 5210-7511	(813) 5210-7514
The Ritz-Carlton, Osaka	(816) 6343-7000	(816) 6343-7001			

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